

Christmas 2017



Reminder:

Flea Season is now upon us. Please ensure your Pet has been treated before their stay with us. We want them to enjoy their stay and not be distracted by the Flea's Summer Picnic!



Drop Off & Pick Up Times
Effective 1st February 2018

Mon—Fri
8.00—10.00am
(No charge for the day if you
pick up prior to 10.30am)
3.00 —4.00pm

Saturday
8.00—10.00am Only
Sunday
3.00 —4.00pm Only



Welcome to our Christmas / Summer Newsletter.

Wow.....this year has absolutely flown by. We can't believe that Xmas is upon us already. We are all geared up and looking forward to giving your Doggies an awesome holiday while you are away.

Please note below some Key points we have introduced:

- ⊗ As per many requests, as of the 1st of February 2018 our front gate will now be open from the earlier time of 8.00am (for your convenience) and closing at 10.00am— also please note the afternoon times are now 3.00-4.00pm, this allows us more quality time to spend with your dogs. Please remember that the gate is locked outside these times for Security & Safety Reasons, so no exceptions can be made.
- ⊗ Statutory Holidays that we will be **CLOSED for drop off/pick up** are: Xmas Day, New Year's Day & Easter Sunday.
- ⊗ Due to the high demand of valuable spaces over the Holiday Season, we have extended our Peak Period pricing from 20th Jan—31st Jan. Please note \$100 Deposit per dog is required to secure all bookings during holiday periods or extended stays (non-transferable/non refundable). Please ensure our Bank Acct Details are: BNZ 02-1285-0003890-083 or 83 on your records.
- ⊗ New Heat Pumps/Air-Conditioning Units are installed in all Chalets & The Doggie Cottage, all ready for a Cool Summer and a Warm Winter.
- ⊗ We continue to load up photo's to our Facebook page to keep you updated with your dogs fun adventures during their holiday stay with us
- ⊗ Our Drop off & Pick up service is being well utilised and we now have Josh, Jess & Amy available at different times for your convenience. Please call Gerry for pricing & further details regarding this service.
- ⊗ Amy has been a valued member of the BFF team for over 18 months and she continues to impress us with her great rapport with the dogs. Amy has achieved her Animal Management certificate, specializing in K9 behaviour & training. She is normally working tirelessly out the back with the dogs, however, from time to time, you may meet her at the front desk or through the Transport Service.
- ⊗ We would like to wish you all a Merry Xmas and wonderful Holiday Season and Thank you for your Patronage through-out the Year.

Sandra, Gerry & Family



	Non-Peak	Peak
Small	\$35	\$40
Medium	\$40	\$45
Large	\$45	\$50
Ex-Large	\$47	\$52

Our Prices are ALL Inclusive of: Food, Lots of Treats, Activities, Administering Medication, Photos, Video's & not to mention of course Love, Attention & Cuddles.